

DAY **MATTERS**  Morgan Stanley Conference
19 MARCH 2013



# FORWARD LOOKING STATEMENTS.

This document may contain certain forward-looking statements relating to Legal & General Group, its plans and its current goals and expectations relating to future financial condition, performance and results. By their nature, forwardlooking statements involve uncertainty because they relate to future events and circumstances which are beyond Legal & General's control, including, among others, UK domestic and global economic and business conditions, market related risks such as fluctuations in interest rates and exchange rates, the policies and actions of regulatory and Governmental authorities, the impact of competition, the timing impact of these events and other uncertainties of future acquisition or combinations within relevant industries. As a result, Legal & General Group's actual future condition, performance and results may differ materially from the plans, goals and expectations set out in these forward-looking statements and persons reading this announcement should not place reliance on forward-looking statements. These forward-looking statements are made only as at the date on which such statements are made and Legal & General Group Plc does not undertake to update forward-looking statements contained in this document or any other forward-looking statement it may make.

## **ACCELERATING GROWTH.**

- Our drivers of growth are long term economic and demographic changes.
- We are evolving our simple business model from cash to cash plus organic growth to cash plus organic growth plus acquisitions.
- We have no burning platforms and limited sensitivity to low interest rates, inflation, FX movements, credit spreads.
- 2012 EPS growth of 12%, dividend growth of 20%. Quality and certainty of cash, predictable earnings and a reduction of dividend cover to deliver growth in dividends and reduce our dividend yield gap to the FTSE.

## 5 MACRO TRENDS. 5 CORPORATE RESPONSES.

Homogenous asset markets LGIM International

Ageing populations Retirement Solutions

'On the Go' lifestyles Digital Solutions

Welfare Reforms Protection

Retrenching banks Direct investments

**Progressing dividends** 

# STRATEGIC AND FINANCIAL EVOLUTION.

	2009	2012	2013 and beyond
	CASH: CERTAINTY AND SUSTAINABILITY	CASH PLUS ORGANIC GROWTH	CASH PLUS ORGANIC GROWTH PLUS BOLT-ON ACQUISITONS
ACTIONS	<ul> <li>Substantial improvement in MI</li> <li>Improve operational efficiency</li> <li>Industrialisation of processes:         <ul> <li>Algorithmics software (ALM)</li> <li>Connect (Retail Protection)</li> <li>Elixir (Group Protection)</li> <li>Lifestyle (General Insurance)</li> <li>US Protection (Digital Office)</li> </ul> </li> <li>US capital restructuring including dividends from subsidiaries</li> <li>Balance sheet de-risking</li> </ul>	<ul> <li>LGIM expansion into US, Gulf, Asia</li> <li>Annuities expanded capability, e.g. entered large bulk annuity market (£500m plus) and large longevity insurance (£1bn plus)</li> <li>Savings digital expansion: RDR, auto enrolment</li> <li>Retail Protection: direct to consumer</li> <li>US Protection: expanded network</li> <li>Improved digital customer experiences</li> <li>Improved organisational capability</li> <li>Excellent customer and colleague engagement</li> </ul>	<ul> <li>Triangle of austerity creating opportunities for growth</li> <li>International retirement solutions: ageing population, corporate derisking, welfare reform</li> <li>Internationalisation of LGIM: homogenous global asset markets</li> <li>Digital: efficient customer engagement, e.g. Group Protection online quote and buy</li> <li>Protection: welfare reform stimulates growth</li> <li>Direct investing: infrastructure</li> </ul>
OUTCOME	Net cash:     2008: £320m     2012: £865m  Dividend:     2008: 4.06p     2012: 7.65p	<ul> <li>2012</li> <li>12% EPS growth: 12.4p to 13.9p</li> <li>LGIM AUM: £371bn to £406bn</li> <li>Sales up: UK Protection 25%, US Protection 28%, UK Savings 15%, Individual Appuities 26%, GL 15%</li> </ul>	Generating high quality cash Growing earnings High returns on equity Disciplined use of capital

Individual Annuities 26%, GI 15%

• Return on Equity 15.5%

Increase in size and quality of

assets

## RESULTS SUMMARY: FINANCIAL HIGHLIGHTS.

- 1. Earnings per share up 12% to 13.90p (2011: 12.42p)
- 2. Full year dividend up 20% to 7.65p per share (2011: 6.40p)
- Operating profit up to £1,087m (2011: £1,053m)
   Operating profit from divisions up to £1,115m (2011: £1,058m)
- 4. Profit after tax up to £801m (2011: £721m)
- 5. Net cash up to £865m (2011: £846m)

  Net cash from divisions up to £845m (2011: £802m)
- 6. IFRS return on equity 15.5% (2011: 14.9%)

# RESULTS SUMMARY: ACCELERATING GROWTH.

GROWING FLOWS	GROWING STOCKS
LGIM net flows up to £7.1bn (2011: £3.0bn)	AUM up 9% to £406bn
Individual Annuity sales up 26% to £132m	AUM up 13% to £32bn
Savings sales up 15% to £1.5bn	AUA up 8% to £70bn
UK Protection sales up 25% to £221m	GWP up 6% to £1.3bn
US Protection sales up 28% to \$142m	GWP up 10% to \$922m
GI premiums up 15% to £349m	



Key drivers of growth: Ageing population, corporate de-risking, decline in state spending, digital engagement and global investment growth

# CASH: HIGH QUALITY AND CERTAINTY.

£m
Annuities
Protection
Insured savings
SUB TOTAL
With-profits
US Protection
European dividends
SUB TOTAL
Savings investments
GI other risk
LGIM
TOTAL CASH FROM DIVISIONS
Group capital and financing <sup>1</sup>
TOTAL CASH GENERATION

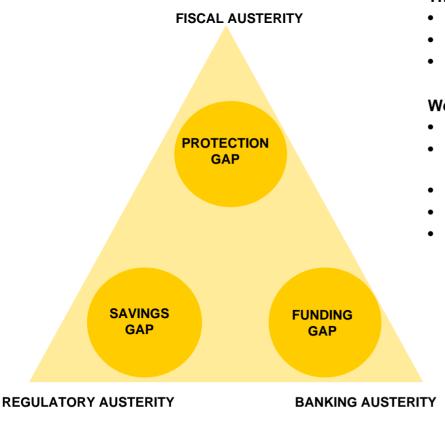
013		2012	
DANCE	OP CASH	STRAIN	NET CASH
	243	14	257
.620	240	(45)	195
	108	(62)	46
	591		498
c.55	52		52
	40		40
c.60	14		14
.735	697	(93)	604
	19		19
	25		25
	197		197
	938		845
	20		20
	958	(93)	865

	2011							
OP CASH	STRAIN	NET CASH						
227	35	262						
232	(66)	166						
101	(63)	38						
560		466						
51		51						
35		35						
16		16						
662	(94)	568						
22		22						
23		23						
189		189						
896		802						
44		44						
940	(94)	846						

# **DIVIDEND 89% OF CASH TO GROUP.**

		2012			2011			
£m	NET CASH (£m)	DIVIDEND £m	DIVIDEND % OF CASH	NET CASH (£m)	DIVIDEND £m	DIVIDEND % OF CASH		
Annuities	257			262				
Protection	234	234 <b>539</b>		205	516	89		
Savings	117			111				
Investment management	197	175	89	189	150	79		
US Protection	40	40	100	35	35	100		
Divisions	845	754	89	802	701	87		

# THE 'TRIANGLE OF AUSTERITY'. CREATES OPPORTUNITIES



#### The 'Triangle of Austerity' is caused by:

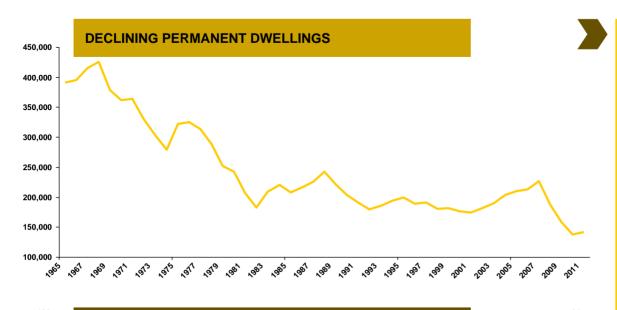
- · Fiscal austerity: government finances under pressure
- · Banking austerity: deleveraging reduces lending
- Regulatory austerity: policy forces 'risk off'

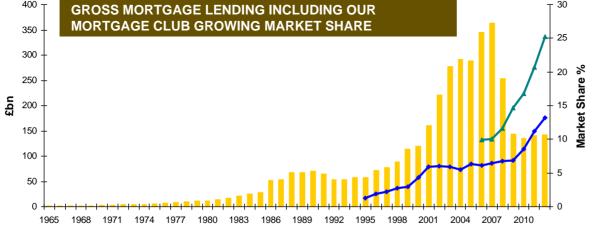
#### We are well positioned because:

- Protection steps in where government cuts welfare
- Leading auto-enrolment and RDR solutions to gain from policy incentives for long-term saving
- Leading DB pension de-risking solutions for corporates
- · Funds available to replace bank financing
- Strong balance sheet: no need for regulatory deleveraging

As a provider of protection, savings and investment management, with multi-billions of capital resource, we are uniquely positioned to address the three gaps exposed by the 'triangle of austerity'

# UK NEEDS EFFECTIVE GROWTH POLICIES. WE CAN PLAY A KEY ROLE IN ECONOMIC AND SOCIAL DEVELOPMENT



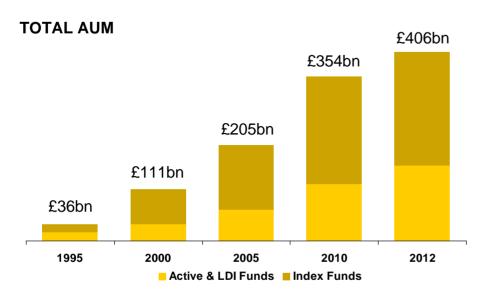


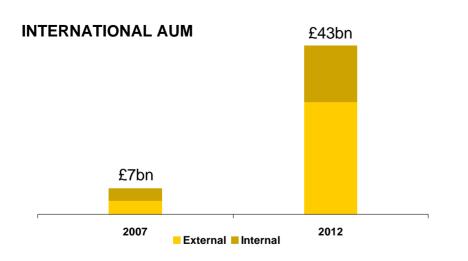
Gross Mtg Lending → L&G Share of Gross Lending → L&G Share of Intermediated Lending

#### STRATEGIC SUMMARY

- Housing: under supplied and over priced
- Shortage of dwellings, rather than mortgages
- Finance and land is available
- Planning restrictions slow down development
- We can finance and build affordable homes for ownership or rent
- Funding for energy, transport, health and education

## 1. LGIM INTERNATIONAL EXPANSION.





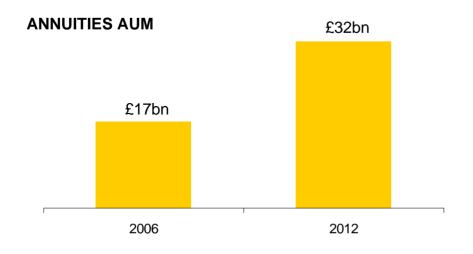


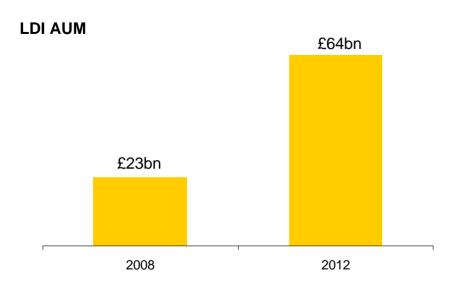
#### STRATEGIC SUMMARY

Product and geographic expansion:

- US: Adding index to liability driven Investments (LDI) and active fixed, expand corporate de-risking, 2012 AUM \$33bn
- Gulf: Adding active fixed to index, 2012 AUM \$17bn
- UK and Europe: Expanding products and distribution
- Asia: Build out capability across region
- Bolt-on acquisitions: Passive, property and fixed income

## 2. RETIREMENT SOLUTIONS.





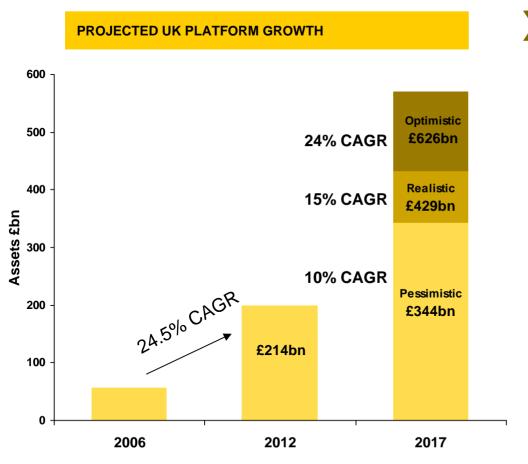


#### STRATEGIC SUMMARY

Product and geographic expansion:

- UK: Expand enhanced annuities
- Europe: Lead with Bulk Annuity capabilities
- US: Lead with Bulk Annuities, research individual businesses
- Thought leadership in longevity modelling to support international expansion
- Bolt-on acquisitions: Opportunities will be evaluated against strict financial criteria

## 3. DIGITAL SOLUTIONS.

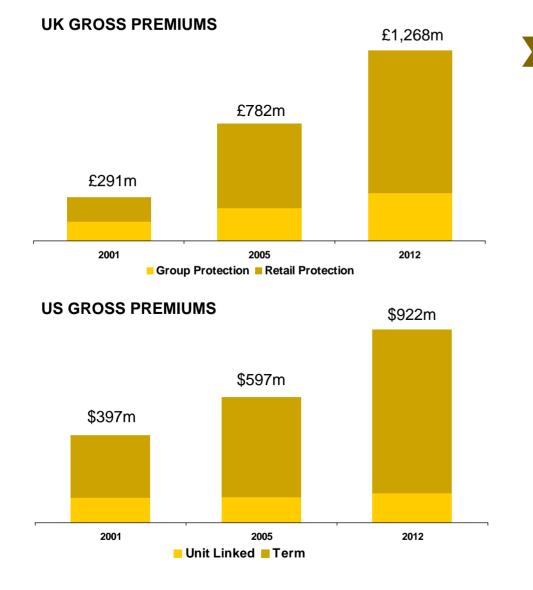




- Industrial processes drive efficient scalable models
- Platforms gaining economic scale from Workplace and post RDR distribution
- Online tools supporting client to assess needs and transact
- Accelerating direct to consumer volumes across product areas
- Innovative use of social media to engage customers

Source: Fundscape Platform Report, February 2013

## 4. PROTECTION MARKET LEADERSHIP.



### STRA

#### STRATEGIC SUMMARY

- UK: Increased digital engagement, expand link with housing
- Europe: Expand footprint building both Retail Protection and Group Protection
- US: Expand distribution network and evaluate new product opportunities
- Evaluate new geographies such as Australia and Canada
- Bolt-on acquisitions

## 5. DIRECT INVESTMENTS.



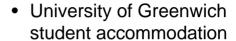
#### Sale and Leasebacks

 National Football Centre, St George's Park at Burton-on-Trent



### **Income Partnerships**

- Joint venture with Imperial College
- £116m student accommodation project in Clapham, London



 £43m student accommodation project



 Tesco distribution hub at Reading



# The heart of student living





#### **Commercial lending**

- Unite Group
- £121m, 10-year facility
- Hyde Housing Group
- £102m, 15-year facility



### **Investment in Equity**

- 46.5% share of equity (£65m) in CALA (entity value £210m)
- Earnings accretive in year one
- Return above Group WACC

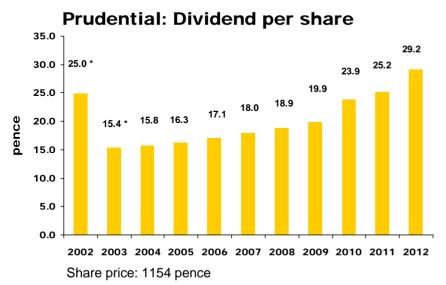
Banking austerity has expanded opportunity

Ready to play a bigger role in funding economic and social development

# BUSINESSES WE'RE NOT BIG IN: BUT SHOULD BE.

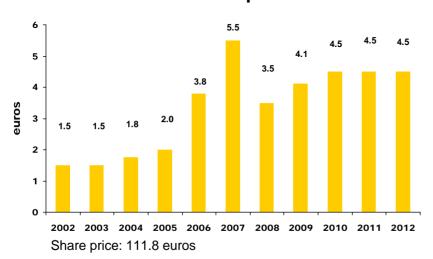
BUSINESS AREA	LOGIC	ACTION	OUTCOME
International Passive Equity	<ul> <li>Global homogenous customer market</li> <li>Regulatory approval received from US in 2012, Asia planned for 2013</li> </ul>	<ul> <li>Launch in US in 2013</li> <li>Asia in 2013</li> <li>Accelerate growth in the Gulf and Asia</li> </ul>	
Digital platforms	<ul> <li>Platform growth level be substantial</li> <li>UK £214bn in 2012, could be over £600bn in 5 years</li> </ul>	Bolt-on acquisitions	
Enhanced annuities	<ul><li>High customer demand</li><li>Closeness to our existing products</li></ul>	<ul> <li>Investing in new system for 2013</li> </ul>	
Customer advice	<ul> <li>Gap in UK market: RDR, Auto enrolment</li> <li>Part of digital platform offering</li> </ul>	Continue to enhance IPS and Workplace platforms	
Private Wealth (including potential new products)	<ul> <li>Strong customer pull for our capability</li> <li>Part of our digital platform offering</li> <li>New products, such as ETFs, would be close to our existing products</li> </ul>	• Expansion in 2013	

## INSURERS' HIGHER DIVIDEND YIELD.

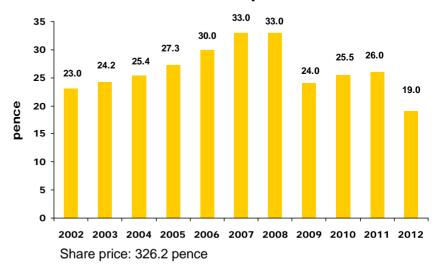


\* Originally declared as 26.0 and 16.0 pre rights issue.

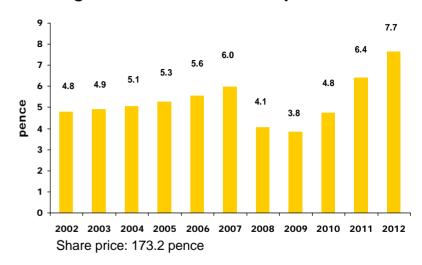
#### Allianz: Dividend per share



Aviva: Dividend per share

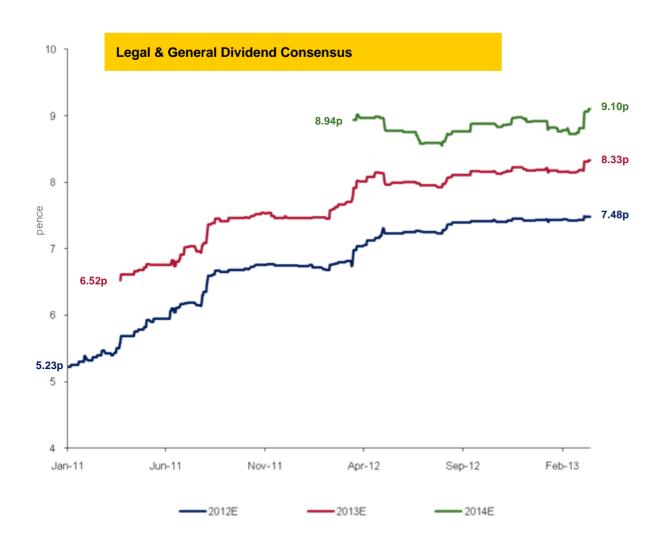


Legal & General: Dividend per share



Data source: Bloomberg. Prices correct to 15.03.13

# CONSENSUS DIVIDEND EXPECTATIONS.



Prospective dividend yields:

L&G<sup>1</sup>: 4.8%

FTSE 100: 3.9%

Dow Jones: 2.6%

S&P 500: 2.2%

<sup>1.</sup> Based on 173.2 pence share price and consensus dividend of 8.33 pence.

# INVESTMENT DISCIPLINE.

"We seek economically attractive global opportunities, where we have management expertise, subject to statutory capital affordability."

FORWARD LOOKING

Extensive LGIM resources	LGIM: 6 economists, 20 person strategic risk team, plus a large pool of investment analysts
External Inputs	Industry standard Algorithmics software covering in excess of £350bn assets
Prospective risk analysis	500,000 simulations and theme based scenario analysis

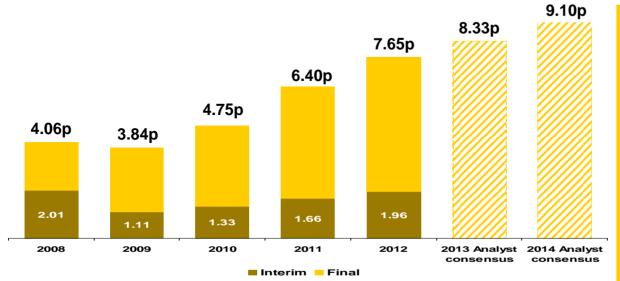
**ACTIVELY REVIEWED** 

Regular review	Strategic asset allocation process with monthly reviews and second line challenge
Bespoke mandates	Mandates uniquely aligned to business objectives; few 'market benchmarks'
Broad challenge	Inputs from Asset Liability Committee, Chief Risk Officer, Group Treasury and Investments, business units

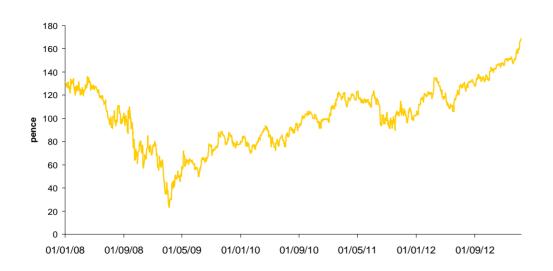
TIGHTLY MANAGED

Clear hedge objectives	Low risk appetite for interest rate, inflation and currency risk across the Group
Simple liabilities	Virtually no un-hedgeable options or minimal reinvestment risk in products
Tight limits	Limited IGD sensitivity to interest rates, inflation and

## SHARE PRICE AND DIVIDEND PERFORMANCE.



Source: FactSet as at 15th March 2013.



#### **SUMMARY**

- Macro trends create opportunities for growth
- 5 strategic responses:
  LGIM International
  Retirement Solutions
  Digital Solutions
  Protection
  Direct Investments
- Growing organically
- Disciplined Bolt-on acquisitions
- Strong, consistent cash generation
- Growing earnings

# APPENDIX.

# 2012 STRONG RESULTS: FEW SURPRISES.

All in £m	Operational cash generation	New business strain	Net cash generation	Experience variances	Changes in valuation assumptions	Non-cash items	Investment gains and losses, international and other	IFRS profit/ (loss) after tax	Tax expense/ (credit)	IFRS profit/ (loss) before tax
Annuities	243	14	257	43	(24)	(71)	7	212	69	281
Housing and Protection	279	(45)	234	(29)	22	30	12	269	90	359
Investment Management	197	-	197	-	-	-	-	197	46	243
Savings	179	(62)	117	(39)	20	11	(9)	100	33	133
US Protection	40	-	40	-	-	-	22	62	37	99
GC&F	20	-	20	-	-	-	(2)	18	4	22
Investment projects	-	-	-	-	-	-	(38)	(38)	(12)	(50)
OPERATING PROFIT	958	(93)	865	(25)	18	(30)	(8)	820	267	1,087
Variances and other	-	-	-	-	-	-	(19)	(19)	(32)	(51)
GRAND TOTAL	958	(93)	865	(25)	18	(30)	(27)	801	235	1,036
Per share (p)	16.40		14.80					13.90		
Dividend per share (p)			7.65					7.65		
Dividend cover			1.91					1.80		